

Information for Agents: State and Federal Training for Exchanges

The agent training required to participate in Kentucky's state-based exchange, kynect, is approved for continuing education credit. To learn more about the training required to sell on Kentucky's exchange, agents should go to <https://kyenroll.ky.gov/#> and click on the *Agent Participation* link under *Sign Up*.

The Department of Insurance has also received a few inquiries regarding the agent training required to participate on the federal marketplace. We contacted the Department of Health and Human Services about their intent and they indicated that approval of continuing education for their training was optional for states. After reviewing the course outline and discussing the issue internally, we have made the decision to approve the federal marketplace training as continuing education in Kentucky.

Please note: An agent who wants to sell on kynect must complete the Kentucky-specific training. Completion of the federal course alone does not qualify an agent to participate in Kentucky's exchange.

Each of the three federal courses was approved separately with the DOI as the provider. The courses are:

C15013 – HHS ACA and Marketplace Basics – 2 credit hours

C15014 – HHS ACA Individual Marketplace – 1 credit hour

C15016 – HHS ACA Small Business Health Options Program Market Place – 1 credit hour

Agents who take the training should provide the course completion information to the Agent Licensing Division directly. We then will issue the KY Certificate of Completion and enter the credit.

Information about the federal training

(from the Center for Consumer Information and Insurance Oversight)

Training and Registration

The agent/broker registration process for the Federally-facilitated Marketplace (FFM) is now fully available. Agents/brokers may complete their training (Part I) online on the Medicare Learning Network (MLN). Agents/brokers may then create an FFM Account and complete identity proofing (Part II) on the CMS Enterprise Portal.

To take the training now, please visit <https://Marketplace.MedicareLearningNetworkLMS.com>

Please note: The agent/broker training is not compatible with handheld devices. To successfully complete the training requirements, you must register for a curriculum on the MLN website, rather than for individual courses. If you register only for individual courses, you will not earn the curriculum completion status that is required.

- We continue to experience a high volume of users to the Agent and Broker training curriculum, which may delay access to the training. Please be aware that you may experience these delays. The best times to access the MLN site are before 11:00 am (EST) or after 5:00 pm (EST). Please try to access the training during those times. Also, make sure to clear your cookies before you log in. Thank you for your patience.
- After you complete training, please allow 48 business hours to elapse before you attempt to access the identity proofing process—this will better ensure that your training records have been fully transmitted to the CMS Enterprise Portal.